

our Mission Statement

Raising the quality of hospitality standards
through individual learning.

our Vision Statement

Drawing on our vast experience and knowledge
gained from many years working in the industry,
the team at Charnwood develop flexible
training programmes, incorporating nationally
recognised qualifications, to suit the requirements
of this ever-changing industry.



Our company was established in 1998 by two partners, Steve Smith and Jeremy Scorer, both of whom have a wealth of experience in the hospitality industry.

Together, we have developed an innovative and motivational approach to learning with the single objective of raising the quality of hospitality and catering service. This will:

- Enhance individual career skills and ambitions.
- Improve staff motivation and retention.
- Widen learner participation.
- Encourage and celebrate timely achievements.
- Increase customer satisfaction through service improvement.
- Increase productivity through focused training.
- Improve team spirit and morale.
- Gain respect from this professional industry.
- Promote equality through learning.
- Maintain a safe and healthy learning environment.
- Create a learning environment, free from discrimination and prejudice.

Find out more about Charnwood Training Group today
and the training courses we offer.

Call 0845 437 4000 or 07970 230 110

email enquiries@charnwood.co.uk

Jeremy Scorer
Directors Charnwood Training Group

Steve Smith

